

**OFFICE OF THE
COMMUNITY OMBUDSMAN**

In the interest of accountable law enforcement, the Office of the Community Ombudsman welcomes your:

- Commendations
- Complaints
- Constructive Criticism
- Suggestions

We encourage you to contact our office in person, by telephone, facsimile, e-mail, or in writing.

Our office has jurisdiction over employees of the Boise City Police Department, Boise City Parking Control, and Boise City Code Enforcement.

The Community Ombudsman's office is independent from all other City departments and reports directly to the Mayor. It was established on July 20, 1999.

The Ombudsman provides information through radio, newspapers, television, and presentations at schools and community meetings. Please contact us if you would like to have the ombudsman speak to your group or attend a community meeting.

Mission Statement

The Office of the Community Ombudsman exists to promote public confidence in the professionalism and accountability of Boise City's police and law enforcement employees through unbiased investigation of citizen complaints, independent review of police actions, thoughtful policy recommendation, and on-going public outreach.



**OFFICE OF THE
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2009

**MID-YEAR
REPORT**

JANUARY 1—JUNE 30, 2009

*Independent Investigations
~ Community Confidence ~*



2009 Mid-Year Report—Statistical Summary



The Office of the Community Ombudsman opened 63 formal cases during the period of January 1, 2009 through June 30, 2009.

At the outset of 2009, 10 cases were still active from the previous years. Within the first half of the new year, 8 of those cases were closed.

During the first half of 2009, a total of 129 intakes were received. Only 49% of these contacts resulted in a formal case being opened.

Of the 63 new cases opened during the first half of 2009, 67% (42 cases) were closed within that same time period.

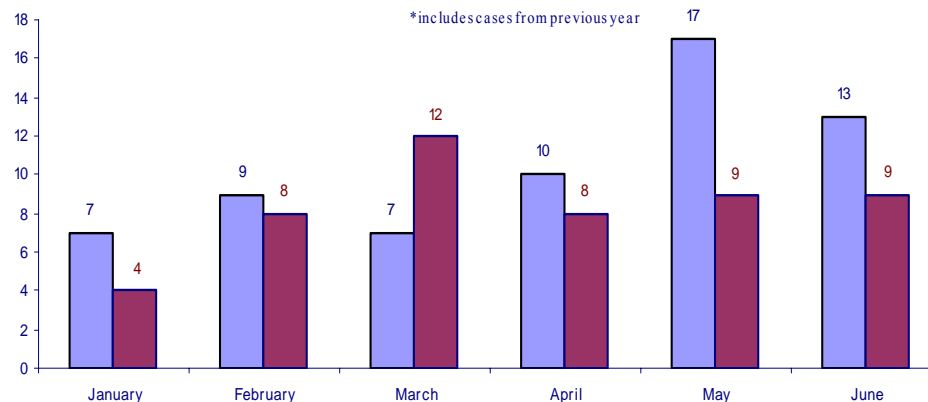
The majority of the cases were classified as Inquiries and involved the Boise Police Department (BPD). Of the 52 Inquiries opened, 30 were addressed by various divisions of BPD as Rapid Resolution Inquiries.

Over half of the intakes for the new cases were received via telephone. Men comprised 60% of the intakes.

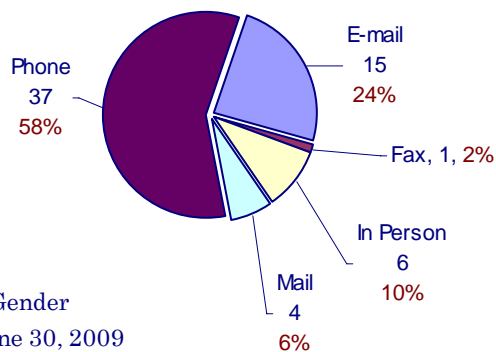
Classification of Formal Cases
All Jurisdictions
January 1, 2008 - June 30, 2009
Total = 63

Commendation	1
Appeal	0
Class I Complaint	3
Class II Complaint	6
Inquiry	52
Critical Incident	0
Other Agency	1

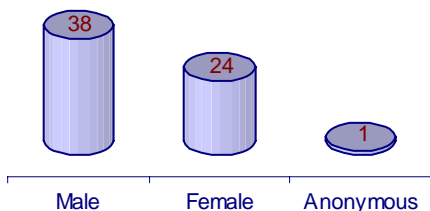
Cases by Month
January 1, 2009 - June 30, 2009
Total Cases Opened = 63
Total Cases Closed* = 50



Intake Method
January 1, 2009 - June 30, 2009
Total = 63



Complainant Gender
January 1, 2009 - June 30, 2009
Intake Total = 63



BPD Rapid Resolution Inquiries by Division
January 1, 2009 - June 30, 2009
Total = 30

